



# Global Trends of Sustainability Reporting

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# Agenda

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1. Introduction to Sustainability Reporting
2. Users
3. Sustainability Reporting Trends
4. Trends in Policy and Regulation
5. The Future of corporate sustainability – the Post 2015 Sustainable Development Agenda
6. The GRI Framework – G4
7. The GRI Business Transparency Program
8. Questions



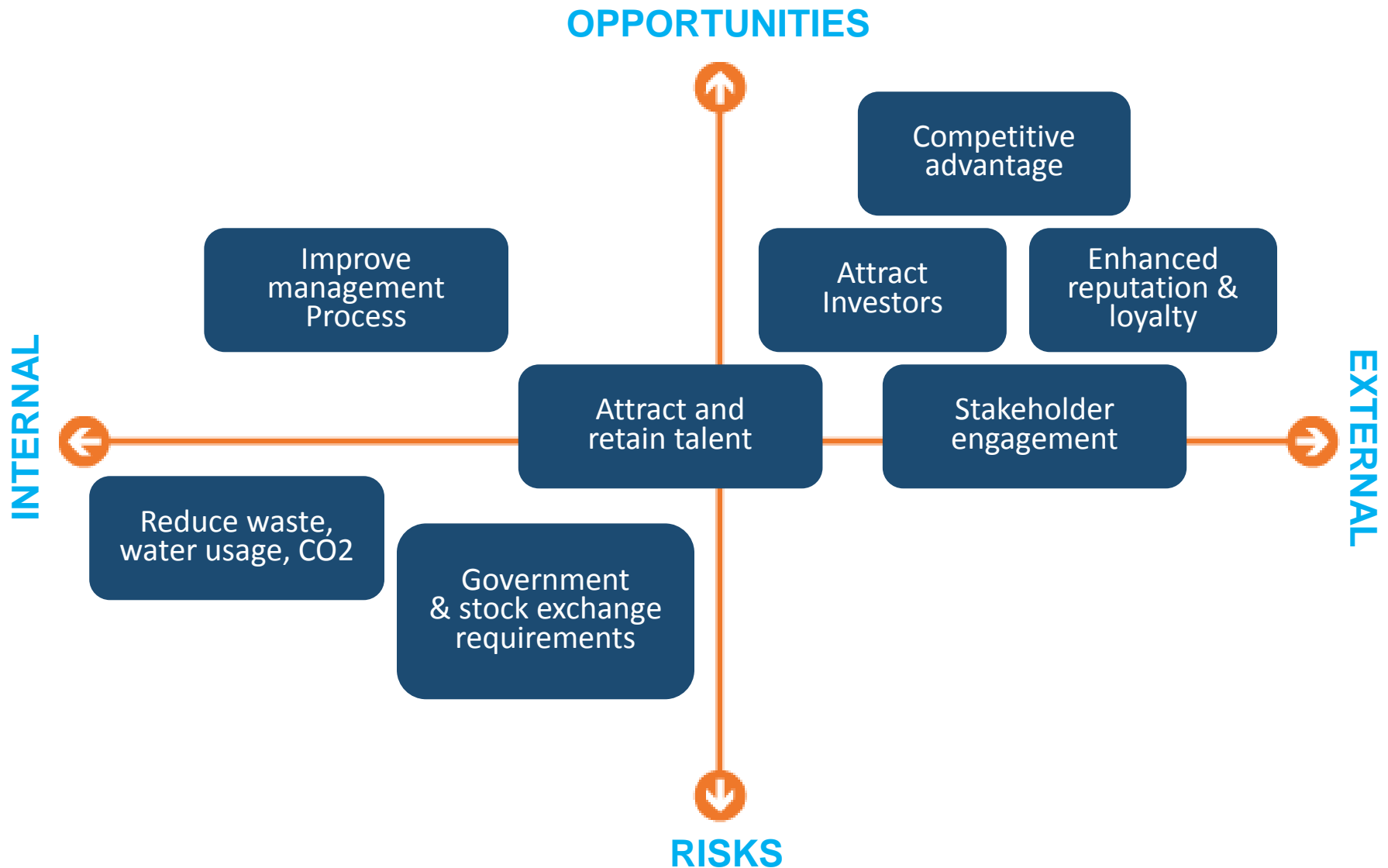
# Introduction to Sustainability Reporting

# What is sustainability reporting?



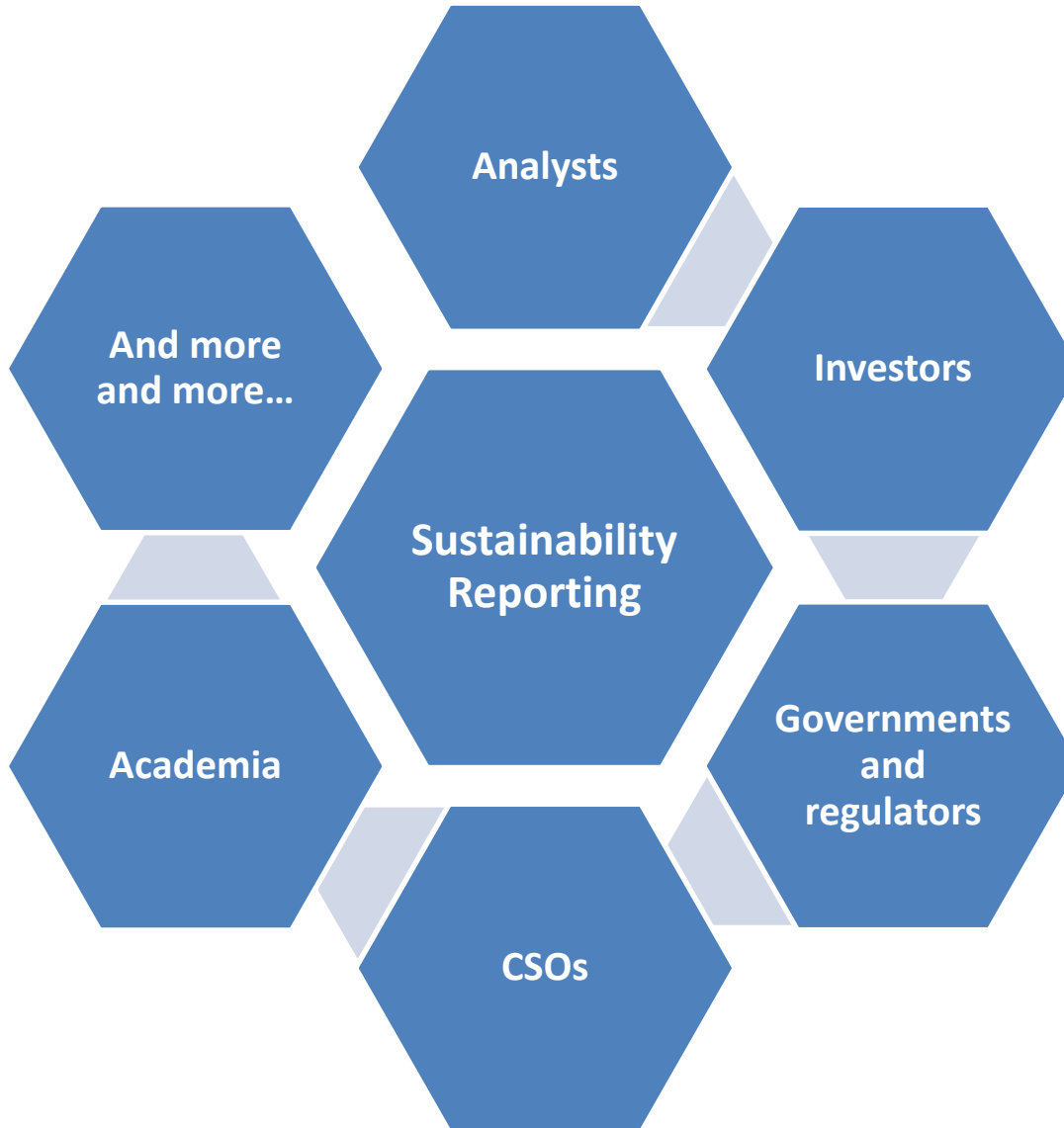
- **Disclosure** on economic, environmental, social, and governance performance
- **Stakeholder** focused
- **Performance** bridging (financial and other)
- **Continuous** improvement

# The business case for reporting



# Users

# Main users of sustainability information



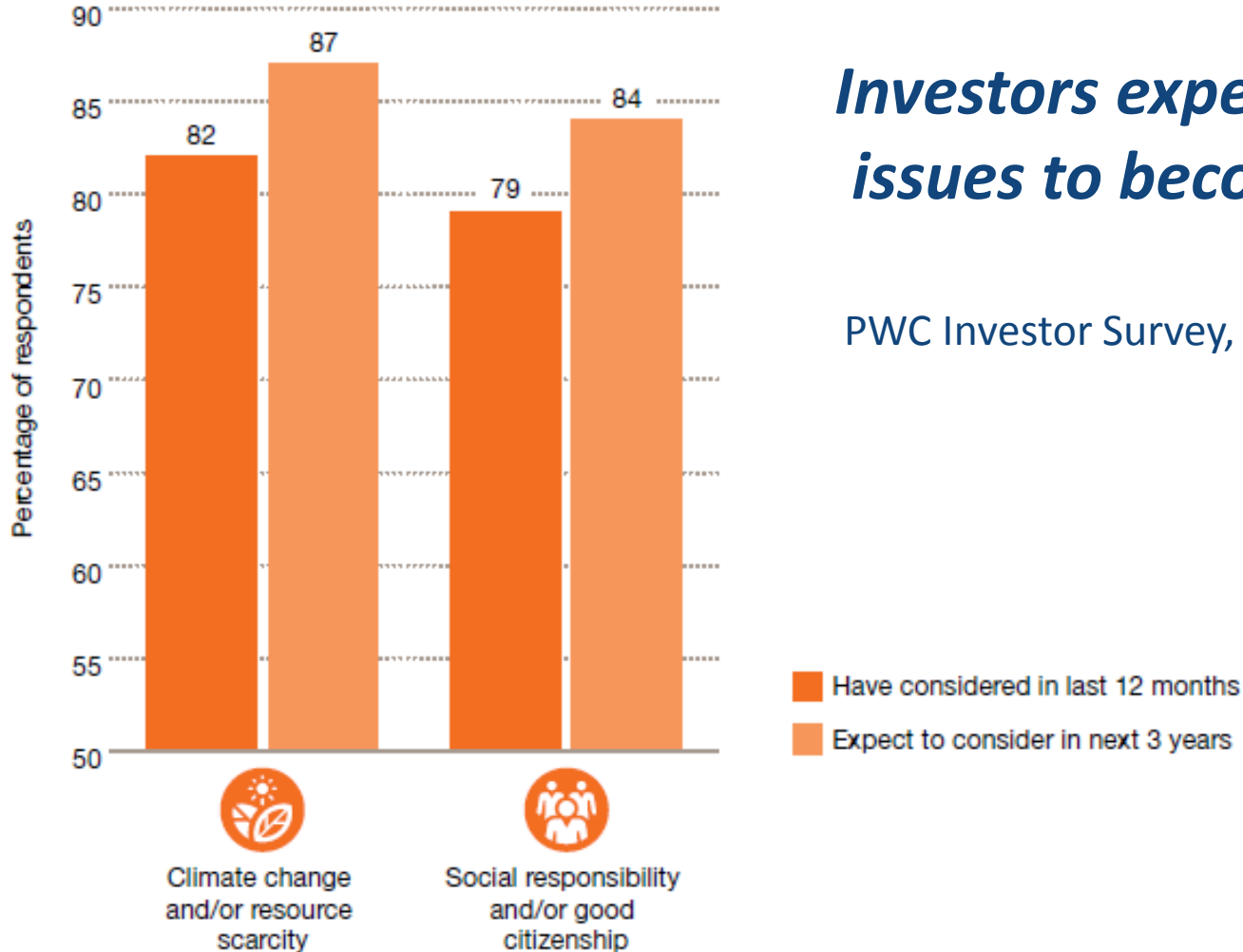
# Civil Society Organizations

- Civil Society Organizations as watchdogs for corporate accountability





# Investors



***Investors expect sustainability issues to become increasingly relevant,***

PWC Investor Survey, winter/spring series, May 2014

# Investors

# Bloomberg

*World's most widely used platform for financial professionals:*

- *250,000+ data terminals*
- *3,000+ companies and climbing*



<HELP> for explanation. EquityCED

XOM US Equity		Carbon Emissions Disclosure - CED		CARBON DISCLOSURE PROJECT	
Exxon Mobil Corp		CDP Response Year: 2008	1) CDP Ticker List		
Total Global Emissions (Metric Tons)		Intensity (Metric Tons/Million US\$)			
Scope 1 Activity Emissions Globally	141,000,000	Scope 1/Sales	N.A.		
Scope 1 Activity Emissions Annex B	91,000,000	Scope 1/EBITDA	N.A.		
Scope 2 Activity Emissions Globally	-4	Scope 2/Sales	N.A.		
Scope 2 Activity Emissions Annex B	6	Scope 2/EBITDA	N.A.		
Emissions from Disposal of Services	N.A.	Emissions by Country (Metric Tons)			
Emissions from Distribution/Logistics	N.A.	<input checked="" type="radio"/> Scope 1	<input type="radio"/> Scope 2		
Emissions from Employee Business Travel	N.A.				
Company Supply Chain	N.A.				
Electricity Purchases (Megawatt Hours)		EU Emissions Trading (Metric Tons)			
Global Electricity Use	38,500,000				
Global Electricity Use Annex B	34,800,000				
Electricity from Renewables	N.A.				
Electricity from Renewables - Annex B	N.A.				
Costs of Energy Consumption (US\$)*	N.A.				
Operating Costs	15				
Costs from Renewables	N.A.				
Disclosure Leadership Index Score					
Emissions in CO2 Equivalent		* In Millions			
U.S. 1 212 318 2000		Copyright 2009 Bloomberg Finance L.P.			
U.S. 2 9777 8600		6353-366-0 07-Aug-09 10:51:23			
Brazil 5511 3048 4500					
Europe 44 20 7330 7500					
Germany 49 69 9204 1210					
Hong Kong 852 2977 6000					
Singapore 65 6212 1000					
U.S. 1 212 318 2000					



# Sustainability

## Reporting

## Trends

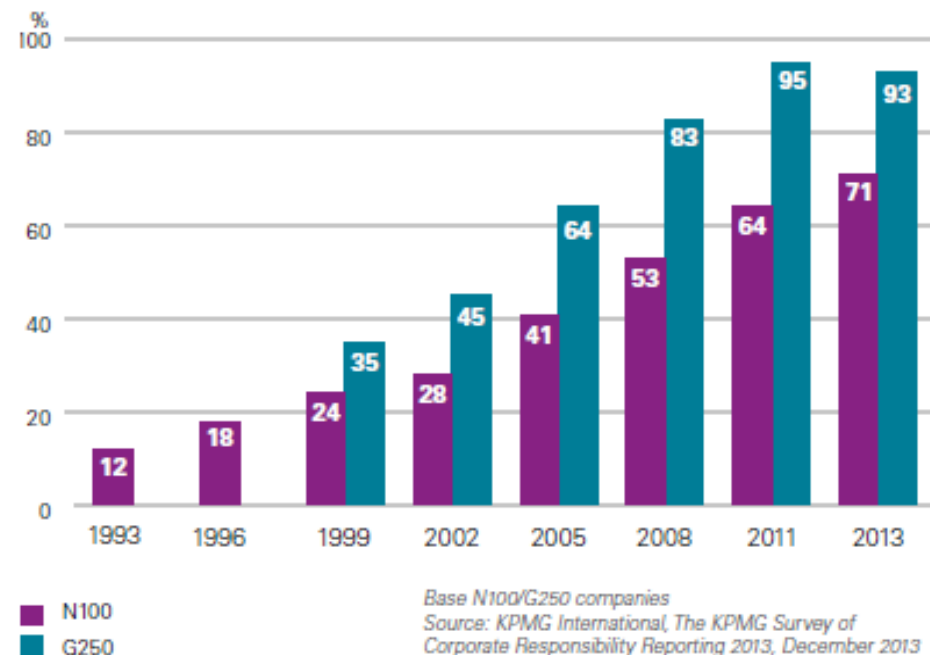
# Sustainability reporting trends

- Increase in reports from
  - Emerging markets
  - SMEs
- Online reporting
- External verification
- Integrated reporting
- Supply chain focus



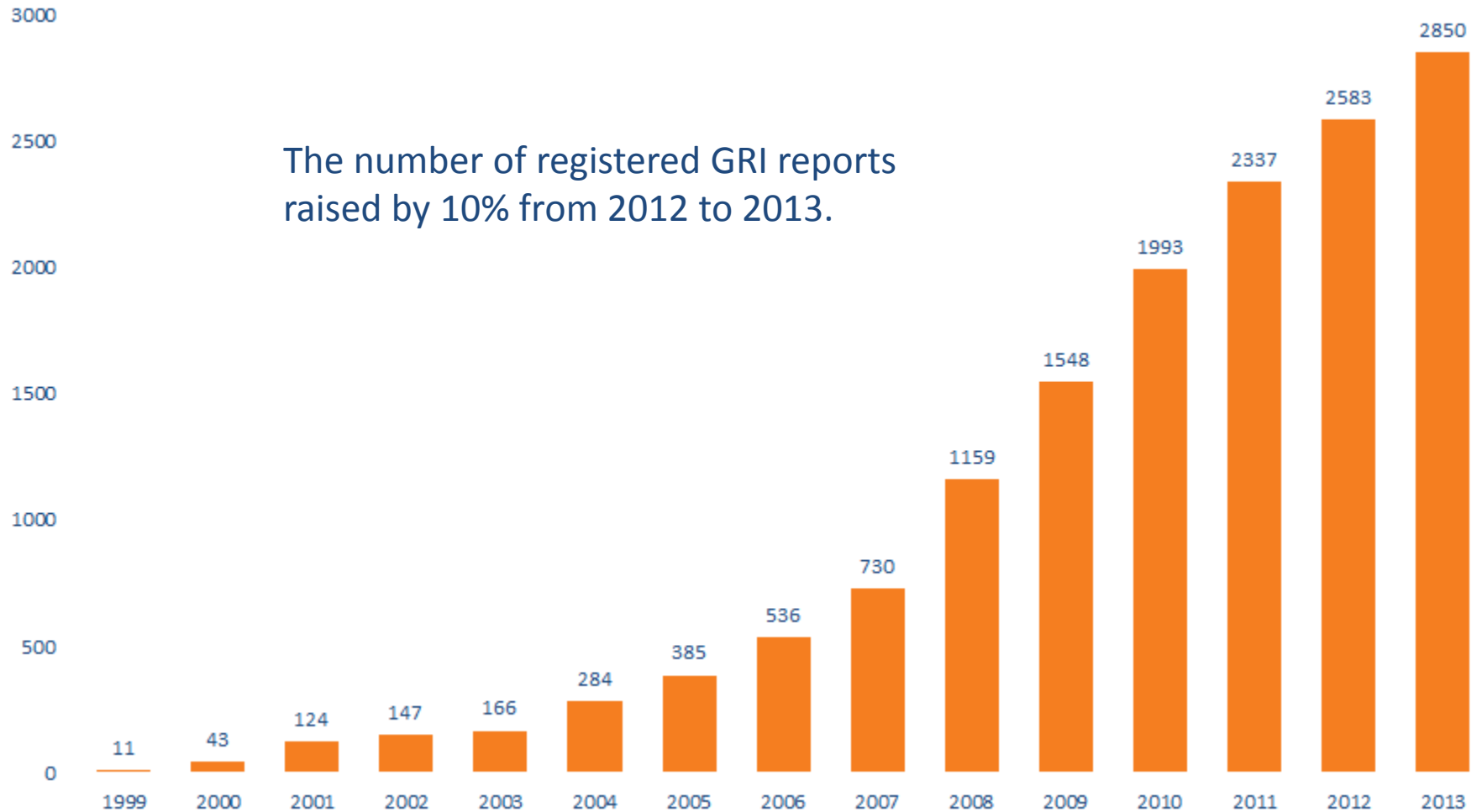
# To report or not to report? The debate is over

## Growth in reporting since 1993



- Companies should no longer ask whether or not they should publish a sustainability report.
- High rates of sustainability reporting globally suggest it is now standard business practice worldwide.
- The important questions now are “what?” and “how?”
- It is now about the quality of reporting and the best means to reach relevant audiences.

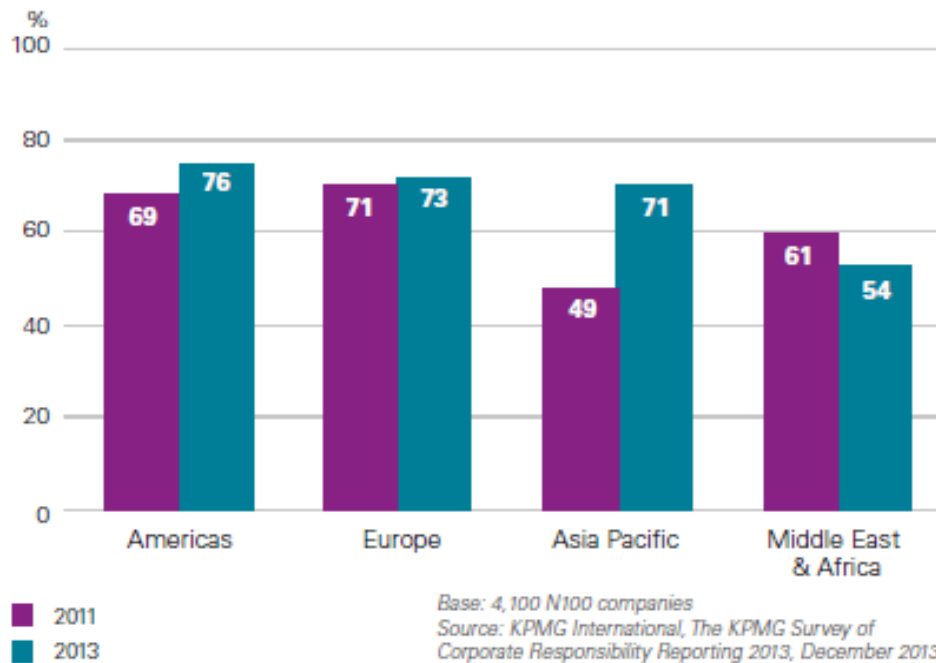
# GRI Reporting Growth Trend: 1999-2013



\* Data from the Sustainability Disclosure Database as at 9 September 2014

# Asia Pacific sees strongest growth

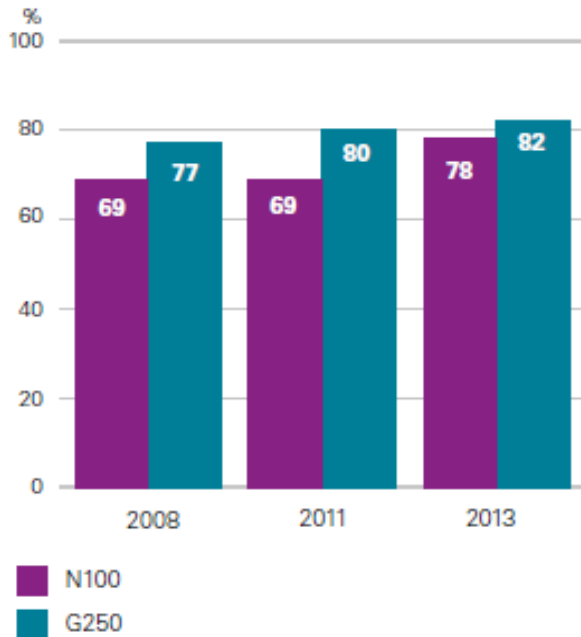
## CR reporting by region



- Asia Pacific saw the biggest overall increase.
- Partly due to new countries being included in the survey (e.g. Indonesia and Malaysia)
- Majority of the increase is due to exceptionally high growth rates in several countries. For example
  - Singapore increase to 80% from 43%
  - Australia increase to 82% from 57%
  - India increase to 73% in 2013 from 20% in 2011
- It is likely that much of this growth is due to the introduction of new mandatory and voluntary reporting requirements.

# GRI remains the leading reporting framework

## Use of the GRI guidelines



Source KPMG Survey 2013

“...GRI remains the most widely used voluntary reporting framework, far exceeding the use of national standards and other guidelines...”

Those who do not refer to the GRI framework either state that they use their own frameworks developed in-house, national reporting guidelines or none at all.”

Source KPMG Survey 2013

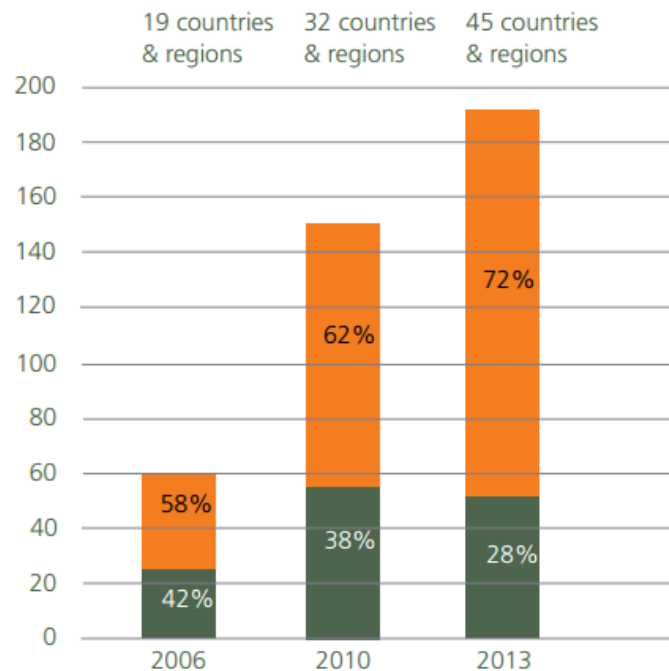


# Trends in Policy and Regulation

# Main findings on sustainability policy and reporting regulation (45 Countries)

- 180 regulations, 72 % mandatory
- Growing fast
- State owned enterprises prominent
- Sustainability reporting as stock exchanges listing requirements
- Report or Explain

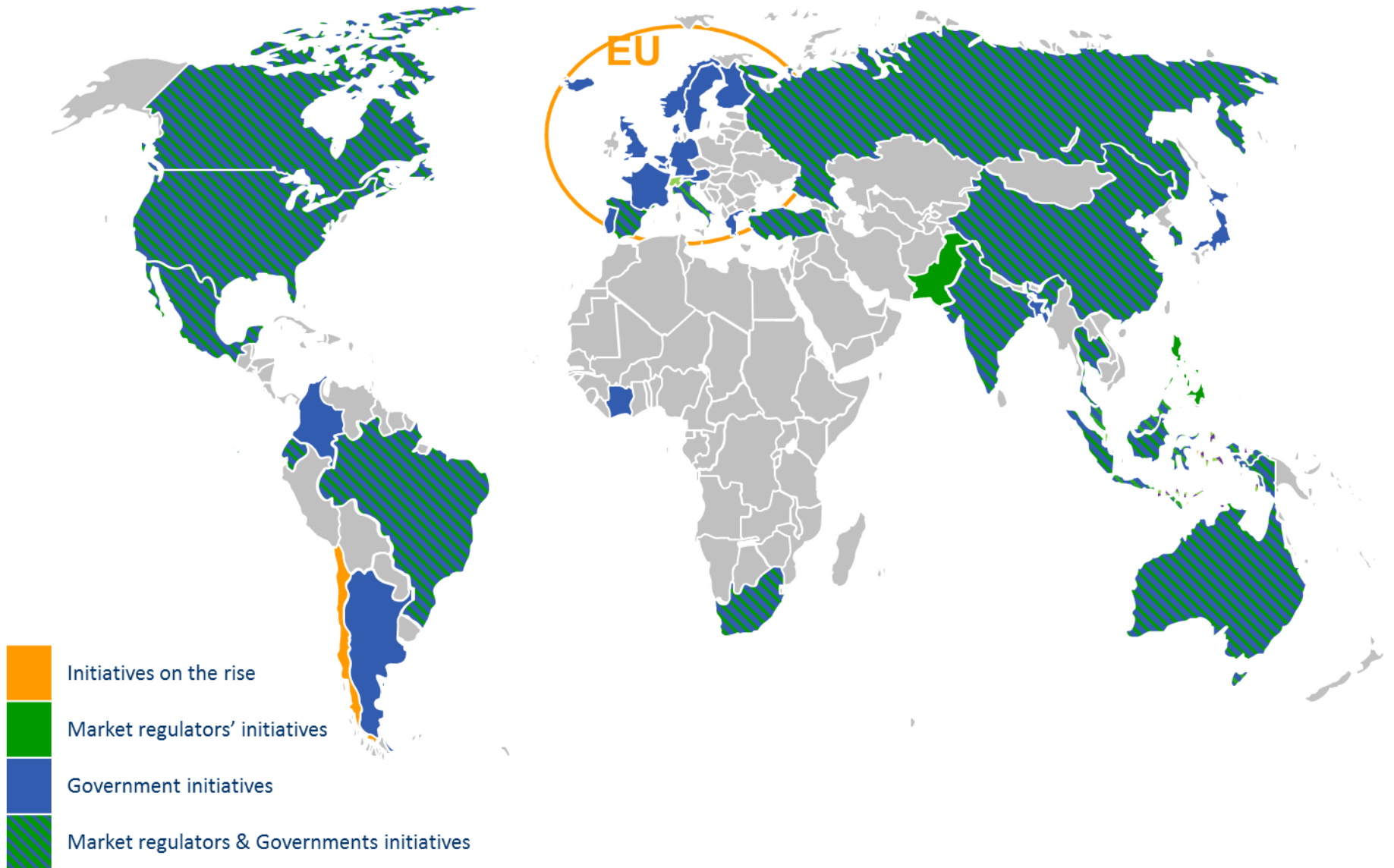
Trends in mandatory and voluntary sustainability reporting



Carrots and Sticks Publications

		2006		2010		2013	
Initiatives	Mandatory	35	58%	94	62%	134	72%
	Voluntary	25	42%	57	38%	53	28%
	Total	60		151		180	
Countries & Regions		19		32		45	

# Policy initiatives worldwide



# References to GRI

In 23 countries GRI is referred to, mentioned or recommended in government and/or market regulator instruments

Argentina	Netherlands
Australia	Norway
Austria	Pakistan
Brazil	Singapore
Canada	South Africa
Denmark	South Korea
Finland	Spain
Germany	Sweden
Iceland	Thailand
India	UK
Italy	US
Japan	

# European Directive on Non Financial Reporting

**More sustainability reporting in the EU**



# The role of stock exchanges

- Have a direct influence over listed companies
- Cater to the needs of key stakeholders: investors incl. pension funds , market analysts, listed companies, government, etc



*Sustainable  
Stock Exchanges  
Initiative*



Investor Network on  
**CLIMATE RISK**  
a project of **Ceres**



Corporate Sustainability Reporting Coalition

# **The Future of corporate sustainability – the Post 2015 Sustainable Development Agenda**

# The Post-2015 Development Agenda

2013

- Reports of High Level Panel on post-2015 agenda, UN SDSN, UN Development Group, and UNGC submitted to UN Secretary General (May -July)
- Secretary General's Report for 68th UN General Assembly (July)
- 68th UNGA + A Special event on MDGs & Post-2015 development agenda (September)

2014

- Open Working Group discussions till July + **report to the UNGA** (August)
- **Secretary General Report** on modalities and format of the post-2015 UN summit
- **69th UNGA** = likely launch of inter-governmental process leading to post-2015 development agenda incl. SDGs

2015

- Post-2015 UN Summit (September)
- 70th UNGA (September 2015) : **DEADLINE** for new development agenda to be adopted)



# The Post-2015 Development Agenda

Outcome document OWG on SDGs:

<http://sustainabledevelopment.un.org/focussdgs.html>

1. Target on SR under SCP – *12.6 encourage companies, especially large and trans-national companies, to adopt sustainable practices and to integrate sustainability information into their reporting cycle*
2. Chapeau – private sector role
3. Means of implementation
  - Multi-stakeholder partnerships
  - Data, monitoring and accountability

# Post-2015 Business Engagement Architecture

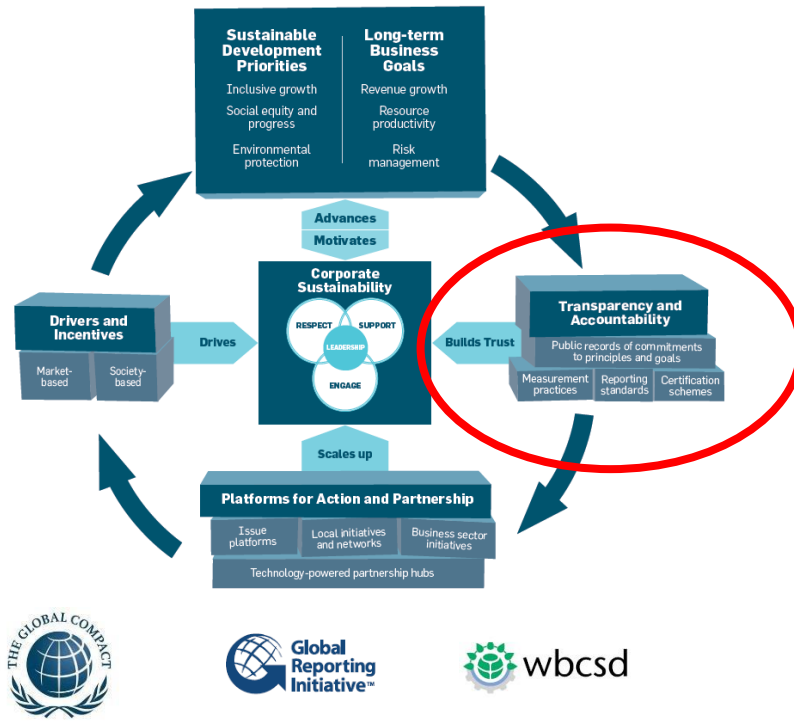
*“This Architecture is designed to drive and scale up corporate actions to directly advance UN goals. It connects the dots in the ever-growing field of responsible business initiatives, standards and certifications (...) I am pleased that the WBCSD and the GRI have joined us”*

\*\*\*

UN Secretary General Ban Ki Moon,  
September 20, 2013 at UN Global  
Compact Leaders Summit in New York



# Post-2015 Business Engagement Architecture



On how to motivate and support global business in realizing its full potential to advance sustainable development through:

- Action
- Collaboration
- Co-investment.

The GRI

Framework –

G4

# GRI's Guidelines

Guidelines

G2

G3

G3.1

G4



2000

2002

2006

2011

2013



# Why G4?



# G4 development



# G4 Structure

→ 1

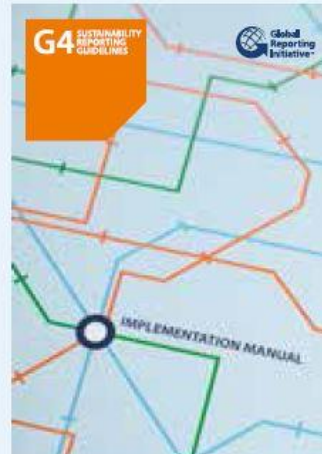


## Reporting Principles and Standard Disclosures.

GRI's Reporting Principles are the criteria that should be used to guide your choices, in order to achieve effective GRI reporting. Standard Disclosures are the GRI 'questions' you answer in your report.

- **Part 1:** The Reporting Principles and Standard Disclosures
- **Part 2:** The Implementation Manual

→ 2



## Implementation Manual:

This is the 'how to' section, and provides detailed advice and recommendations for reporting with G4.



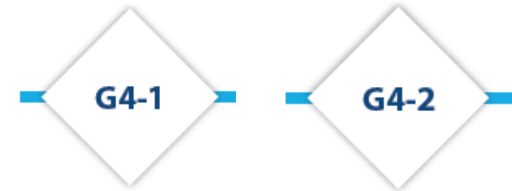
**TABLE 1: CATEGORIES AND ASPECTS IN THE GUIDELINES**

Category	Economic	Environmental
Aspects <sup>III</sup>	<ul style="list-style-type: none"> <li>Economic Performance</li> <li>Market Presence</li> <li>Indirect Economic Impacts</li> <li>Procurement Practices</li> </ul>	<ul style="list-style-type: none"> <li>Materials</li> <li>Energy</li> <li>Water</li> <li>Biodiversity</li> <li>Emissions</li> <li>Effluents and Waste</li> <li>Products and Services</li> <li>Compliance</li> <li>Transport</li> <li>Overall</li> <li>Supplier Environmental Assessment</li> <li>Environmental Grievance Mechanisms</li> </ul>

Category	Social			
Sub-Categories	Labor Practices and Decent Work	Human Rights	Society	Product Responsibility
Aspects <sup>III</sup>	<ul style="list-style-type: none"> <li>Employment</li> <li>Labor/Management Relations</li> <li>Occupational Health and Safety</li> <li>Training and Education</li> <li>Diversity and Equal Opportunity</li> <li>Equal Remuneration for Women and Men</li> <li>Supplier Assessment for Labor Practices</li> <li>Labor Practices Grievance Mechanisms</li> </ul>	<ul style="list-style-type: none"> <li>Investment</li> <li>Non-discrimination</li> <li>Freedom of Association and Collective Bargaining</li> <li>Child Labor</li> <li>Forced or Compulsory Labor</li> <li>Security Practices</li> <li>Indigenous Rights</li> <li>Assessment</li> <li>Supplier Human Rights Assessment</li> <li>Human Rights Grievance Mechanisms</li> </ul>	<ul style="list-style-type: none"> <li>Local Communities</li> <li>Anti-corruption</li> <li>Public Policy</li> <li>Anti-competitive Behavior</li> <li>Compliance</li> <li>Supplier Assessment for Impacts on Society</li> <li>Grievance Mechanisms for Impacts on Society</li> </ul>	<ul style="list-style-type: none"> <li>Customer Health and Safety</li> <li>Product and Service Labeling</li> <li>Marketing Communications</li> <li>Customer Privacy</li> <li>Compliance</li> </ul>

# G4 Structure

## General Standard Disclosures



## Specific Standard Disclosures

- Disclosures on Management Approach



- Indicators



# Focus on what matters, where it matters

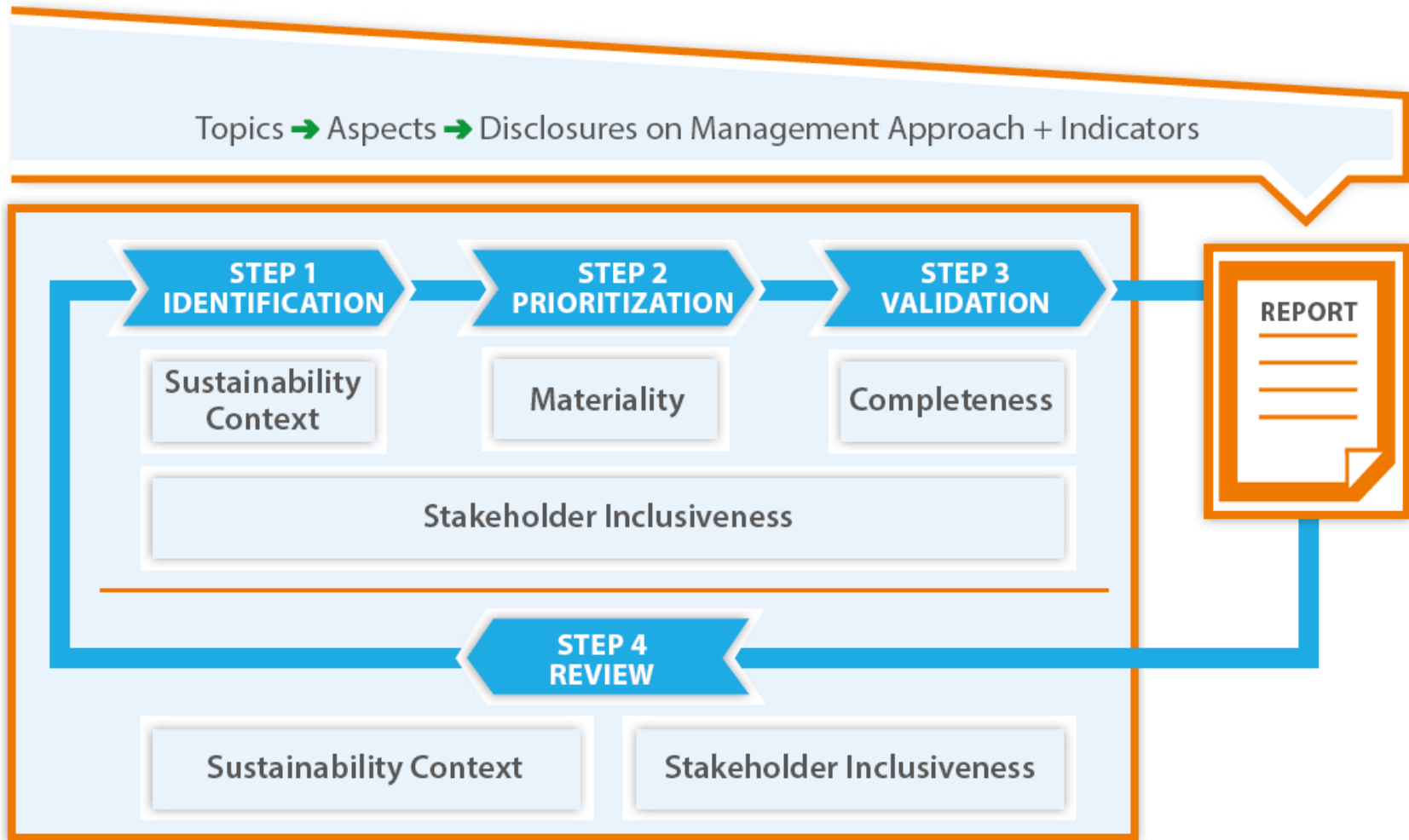


# Focus on what matters, where it matters

**Materiality:** The report should cover Aspects that:

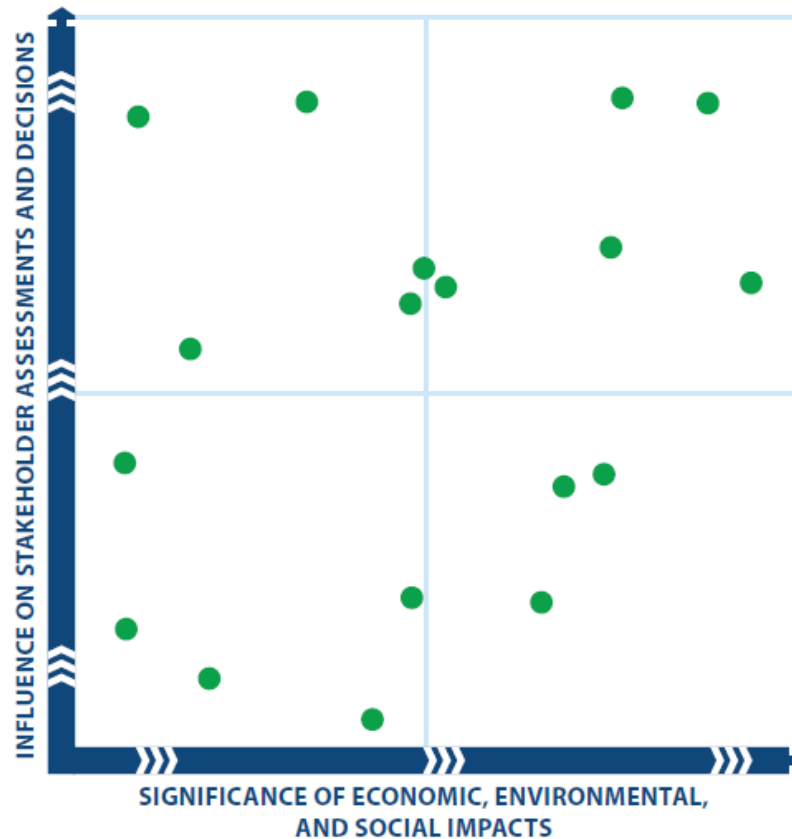
- Reflect the organization's significant economic, environmental and social impacts; or
- Substantively influence the assessments and decisions of stakeholders

# Defining Report Content and Boundaries: the Process

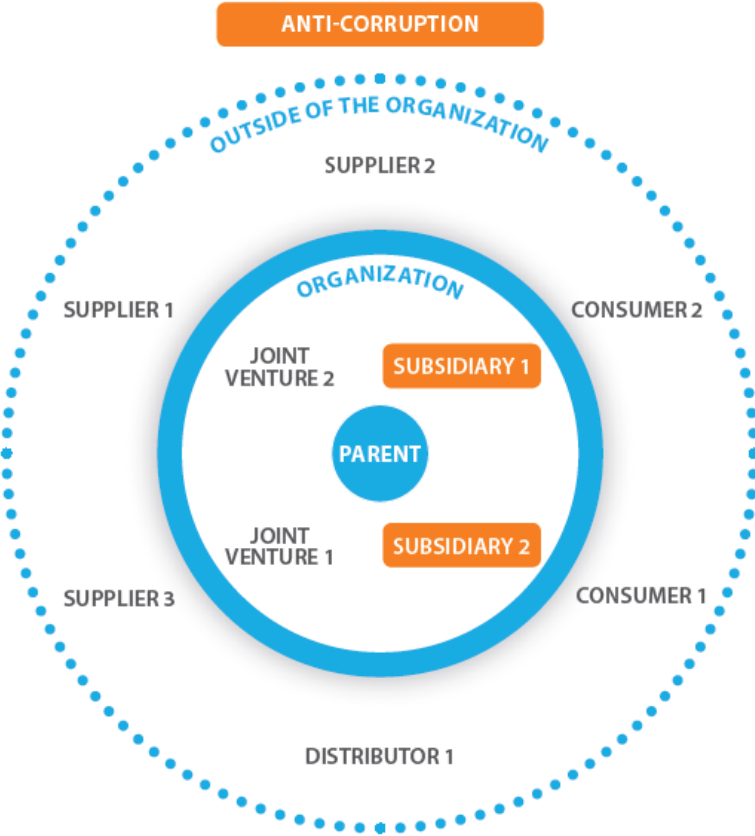


# Focus on what matters, where it matters

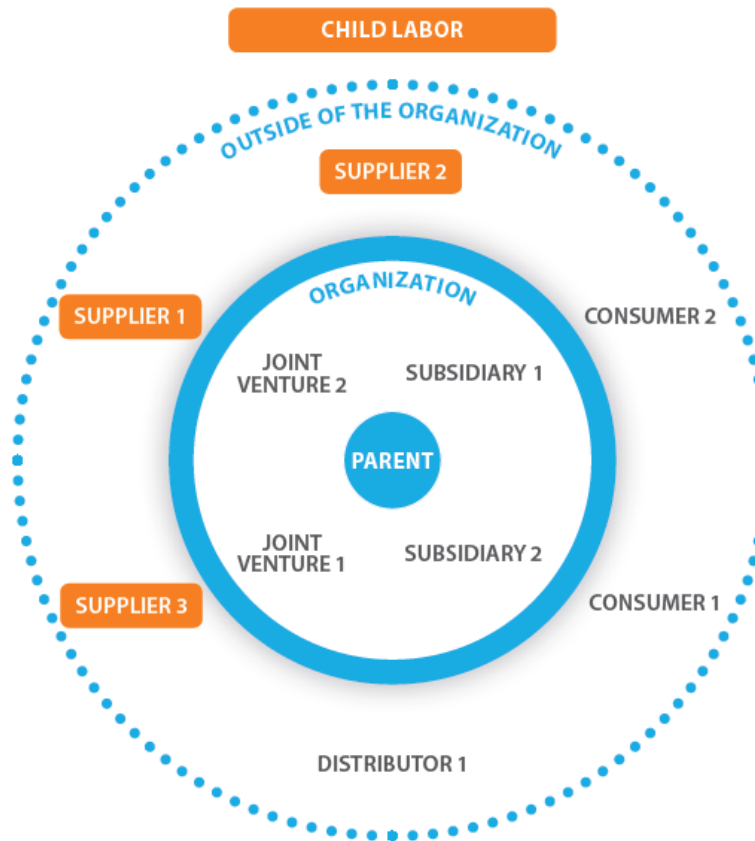
*Visual representation of prioritization of Aspects*



# Example of where the topic of anti-corruption is only relevant to certain entities within the organization

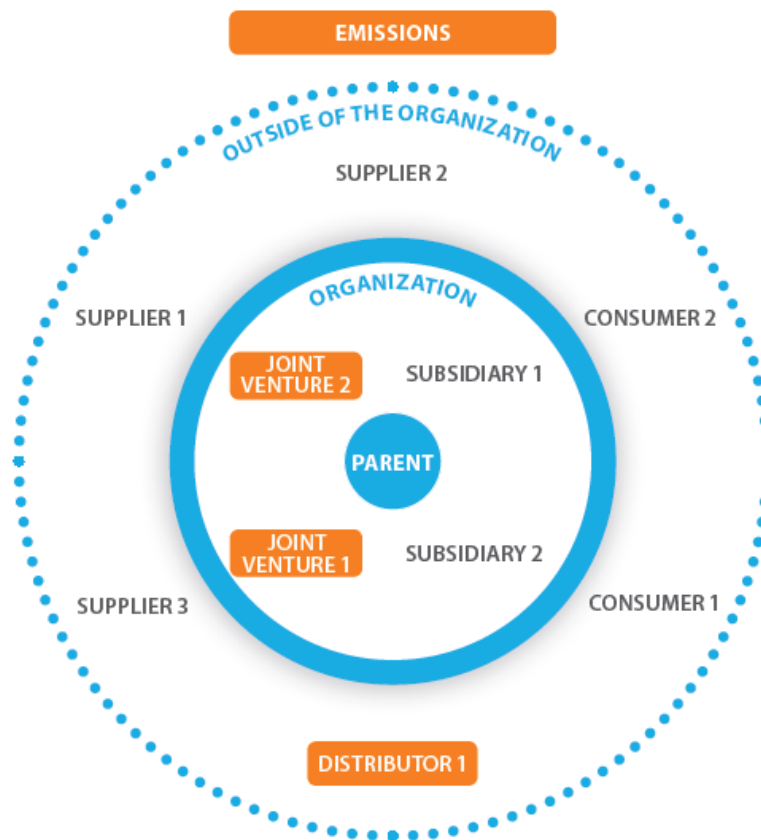


# Example of where the topic of child labor is only relevant to certain entities outside of the organization





# Example of where the topic of emissions is relevant within and outside of the organization



# Focus on what matters, where it matters

## General Standard Disclosures

### IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17

G4-18

G4-19

G4-20

G4-21

G4-22

G4-23

- a) Explain the process for defining the report content and the Aspect Boundaries
- b) Explain how the organization has implemented the Reporting Principles for Defining Report Content

# Focus on what matters, where it matters

## General Standard Disclosures

### IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17

G4-18

G4-19

G4-20

G4-21

G4-22

G4-23

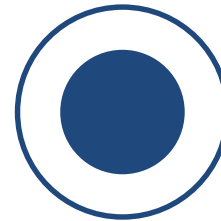
List all the material Aspects identified in the process for defining report content

# In accordance with G4 Guidelines

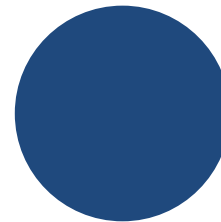
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Two options:

Core



Comprehensive



# New or renewed Guidelines content

- Disclosure on Management Approach
- Supply Chain
- Governance
- Ethics and Integrity
- Energy and Emissions
- Anti-corruption & Public Policy



# New or renewed Guidelines content

## Specific Standard Disclosures – DMA

*Generic DMA format to be used with any Aspect:*



**G4-DMA**

- a. Report why the Aspect is material. Report the impacts that make this Aspect material.
- b. Report how the organization manages the material Aspect or its impacts.
- c. Report the evaluation of the management approach, including:
  - The mechanisms for evaluating the effectiveness of the management approach
  - The results of the evaluation of the management approach
  - Any related adjustments to the management approach

# Integrated reporting

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- Integrates financial and sustainability performance
- G4 is designed for reporting in different report formats

# Sector Disclosures

- GRI's Sector Disclosures provide sector-specific disclosures and guidance to be used with the G4 Guidelines
- Reporters to consider this content when defining what is material
- The G4 Sector Disclosures are versions of the 10 GRI G3/G3.1 Sector Supplements reorganized to fit the structure and content of the G4 Guidelines

Available on [GRI's website](#):

AIRPORT  
OPERATORS 

FOOD  
PROCESSING 

CONSTRUCTION  
AND REAL ESTATE 

MEDIA 

ELECTRIC  
UTILITIES 

MINING AND  
METALS 

EVENT  
ORGANIZERS 

NGO 

FINANCIAL  
SERVICES 

OIL AND GAS 



# Alignment Global frameworks

1. OECD Guidelines for Multinational Enterprises



2. UN Global Compact principles



3. UN Guiding Principles Business Human Rights



4. International Integrated Reporting Council



5. Carbon Disclosure Project



6. ISO



GRI global standard for all normative frameworks

# Transition period



- GRI will continue to recognize reports based on G3 and G3.1 Guidelines for up to two full reporting cycles after the launch of G4.
- Reports published after **31 December 2015** should be prepared in accordance with the G4 Guidelines
- GRI recommends that organizations reporting for the first time use the G4 Guidelines



# The GRI Business Transparency Program

# GRI Business Transparency Program



[www.globalreporting.org](http://www.globalreporting.org)

## GRI Business Transparency Program

Helping companies produce their first sustainability report

### **Program aim:**

Build sustainability reporting capacity

### **How to implement:**

Members of supply chain

### **Status:**

300 companies in 15 countries

### **Deliverable:**

Basic Sustainability Report

# Experiences from participating companies

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## Internal benefits

- Improve management systems and processes,
- Develop vision and strategy
- Attract and retain employees
- Encourage innovation
- Reduce compliance costs

## External benefits

- Achieve competitive advantage
- Enhance reputation
- Increase customer loyalty
- Optimize risk management
- Attract finance

# Experiences from participating companies

## Challenges

- Ensuring **commitment** from staff at all levels; especially senior staff
- Making it more than just a “**marketing tool**”
- Choosing & engaging with **key stakeholders**
- Deciding on what are **important issues** to include, (“**material**”)
- Establishing practical & **realistic goals / targets**
- **Collecting, organizing & analyzing** the necessary information
- Communicating **negative results**
- Producing a picture of the **real performance** of the organization
- Keeping **the process going** to the next reporting period

# Ready to Report? SMEs



## *Ready to Report? Introducing Sustainability Reporting for SMEs*

- For **SMEs** who are considering sustainability reporting
- Provides a **simple introduction to sustainability reporting** - using the GRI G4 Guidelines
- The booklet focuses on the following topics:
  1. Relevance and value of reporting for SMEs
  2. GRI Reporting Process for SMEs

# Open questions







# Thank you!

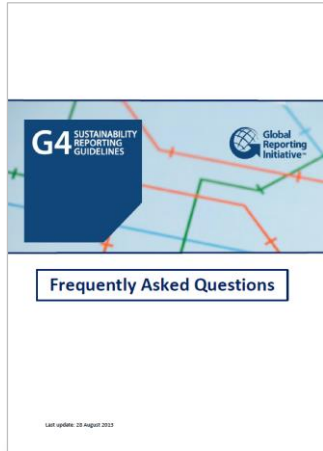
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**@PietroBertazzi**

# Resources

The image displays two tables from the G4 guidelines, both titled 'OVERVIEW OF CHANGES IN STANDARD DISCLOSURES FROM G3 TO G4 GUIDELINES'. The top table is dated 28 August 2012 and the bottom table is dated 28 August 2013. Both tables compare 'G3' and 'G4' disclosures across various categories like 'Materiality', 'Reporting', and 'Disclosure'. The bottom table is a continuation of the top one, labeled 'CONTINUED'.

- [Brochure 'An introduction to G4'](#)
- [Overview of changes in Standard Disclosures from G3/G3.1 and G4](#)
- [G4 Translations](#)
- [G4 Online](#)
- [G4 Taxonomy](#)
- [G4 Content Index Tool](#)
- [G4 Frequently Asked Questions](#)
- Linkage Documents:
  - [Making the Connection: Using the GRI G4 Guidelines to Communicate Progress on the UN Global Compact Principles](#)
  - [ISO 26000 & G4: How to use the GRI G4 Guidelines and ISO 26000 in conjunction](#)
- GRI Global Conference videos, see: <http://vimeo.com/globalreporting>

